

City of Dauphin Accessibility Plan Update

Date of first approval:

December 10, 2018

Date updated:

December 5, 2018

Years Applicable:

[January 2019 - December 2020]

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Senior Manager's Signature:

Statement of Commitment

The City of Dauphin is committed to ensuring equal access and participation for all people, regardless of their abilities. We are committed to treating all people in a way that allows them to maintain their dignity and independence. We believe in inclusion. We are committed to maintaining the needs of people who face accessibility barriers by identifying, removing, and preventing these barriers and by meeting requirements of *The Accessibility for Manitobans Act*.

Policies

Upon request, the City of Dauphin will gather and provide information in an accessible format or with communication supports that consider a person's specific needs.

Actions

Action 1: Accessible Public Events

Initiatives/ Actions:	Ensure that all public events are reasonably accessible. Create a checklist to ensure that barriers are reduced, and the City of Dauphin provides consistent customer service during public events, such as accommodating the use of assistive devices and maintain accessibility features (e.g. automatic doors).
Expected Outcomes:	Public events be accessible to everyone, regardless of a person's abilities.

Action 2: Accessibility Policy

Initiatives/ Actions:	Develop a workplace Accessibility Policy. This includes developing a training plan for employees that administer customer service and keeping a written record of accessibility policies available to all employees. Additionally, we will post our accessibility policy on our website and provide a written copy at City Hall upon request.
Expected Outcomes:	Provide a clear understanding and overarching direction about accessibility at the City of Dauphin.

Action 3: Reduce Barriers in the Workplace

Initiatives/Actions:	Administer accommodations for employees and facilitate an individual's return to work with ongoing identification, assessment and reduction of workplace barriers through frequent communication with the employee.
Expected Outcomes:	Provide employees a safe and inclusive workplace that is supportive of their abilities